



Toll Free 1-866-618-2242

Fax 1-503-255-7785

Email customer_support@stockmeup.com

Thank you for your purchase. We hope you enjoy your item. If there was anything in this order process that you were not satisfied with, please send us an email or call us to let us know.

To Process a Return

We do not require a Return Authorization Number to process a return. Please fill the return form below and enclose it along with a copy of your packing slip. These must be included in or on your return package.

All items must be received within 30 days from date of purchase. Items received after 30 days will not be accepted for return and will be shipped back to you. The only exception is during the Holiday season: Orders placed between November 1st and December 25th can be returned until January 31st.

In order to qualify for a refund, all items must be returned in their original condition and original packaging. We are not responsible for items that are damaged during return shipping, so be sure package them securely. We will not accept returns if items arrive in any condition other than the original; we will return such items to you. If you refuse that return shipment, we reserve the right to liquidate the inventory and withhold your credit and all costs related to return shipping must be paid the customer.

The original shipping fee is non-refundable. If you have received a free shipping offer and your returns drop the total of your order below the minimum amount required for free shipping, the original shipping amount will be deducted from your refund. All returns will be processed within 5 days of receipt. Credits issued may take 3-4 business days to show on your statement.

If you are sending your return via USPS, we recommend that you use the delivery confirmation and insurance option in order to have a record that your return was sent and / or received.

Need a receipt? Just print your email order confirmation.

Please check one and include in your return package:

Order # _____ Purchased From (i.e. Website, Amazon, eBay) _____

- Changed Mind – Would Like Cost of Item Refunded
- Incorrect Item Shipped – Please Send the Correct Item
- Incorrect Item Shipped – Please Refund Cost of Item
- Item Arrived Damaged – Please Replace the Item
- Item Arrived Damaged – Please Refund the Cost of Item
- Item Defective – Please Replace the Item
- Item Defective – Please Refund the Cost of the Item
- Other _____

Send All Returns To: (attach to box)



Stockmeup, Inc
Returns Dept.
12822 NE Airport Way
Portland, OR 97230